FOR IMMEDIATE RELEASE

JOINT PRESS STATEMENT BY

ON RECENT MEDIA REPORTS IN THE DIGITAL IDENTITY SPACE

CYBERJAYA, 29 September 2025: We are aware of recent media reports regarding the launch of private sector initiatives in the area of digital identity, including NexG's announcement of its "MyNasional" platform.

We welcome the interest of industry players in strengthening Malaysia's digital ecosystem. However, it is important to reaffirm several key principles:

MyDigital ID as the National Digital Identity Infrastructure
MyDigital ID (MyDID), operated by MyDigital ID Sdn Bhd (MyIDSB), is Malaysia's official national digital identity infrastructure. It is developed as Digital Public Infrastructure under the Prime Minister's Department and overseen by the National Cyber Security Agency (NACSA), under the National Security Council (MKN).

MyIDSB is a wholly owned company of MOF Inc., reflecting the government's full commitment and mandate for MyDID to serve as the single, secure, and authoritative digital identity for Malaysians — enabling convenient and trusted access to both government and private sector services.

Role of Private Sector Solutions
Private companies are free to innovate and develop digital identity products and services. These solutions may serve niche markets or provide value-added offerings. However, any initiative that claims to serve at a national scale must align with the national strategy, ensure interoperability, and comply with governance, security, and sovereignty requirements.

Commitment to Security, Neutrality, and Public Trust
MyDID is being built to the highest standards of trust and resilience, including adherence to global standards such as Common Criteria, NIST, and ISO/IEC, and alignment with current and future legal frameworks.

Unlike private initiatives, MyDID is not profit-driven. It is designed as Digital Public Infrastructure, built to serve the rakyat first and foremost, ensuring neutrality, inclusivity, and long-term sustainability. While private companies can innovate and deliver valuable user-facing services, the foundation of trust, sovereignty, and national security can only be guaranteed by a nationally mandated, government-owned infrastructure.

Our Focus Moving Forward
MyIDSB remains focused on delivering its mandate under the National Strategy and development roadmap: providing every Malaysian with a secure, sovereign, and sustainable digital identity that underpins both national security and economic growth.

We will continue engaging constructively with industry players to ensure complementary development rather than duplication, while avoiding any risk of confusion or fragmentation for the rakyat.

#END#

FOR IMMEDIATE RELEASE

About National Cyber Security Agency (NACSA)
The National Cyber Security Agency (NACSA) is Malaysia's lead cybersecurity agency, established under the National Security Council (NSC), Prime Minister's Department, to coordinate and implement national-level cybersecurity policies and strategies. NACSA is responsible for protecting National Critical Information Infrastructures (NCII) in compliance with the Cyber Security Act [Act 854], enhancing cyber resilience, and fostering a secure digital ecosystem.

About MyDigital ID (MYDID)
MyDigital ID is a secure and trusted digital identity platform designed to strengthen and simplify online identity verification, without replacing the MyKad system. It serves as a single sign-on solution for digital services, offering greater security and accessibility for Malaysians in accessing online services and carrying out transactions. MyDigital ID does not store any personal data nor does it replace MyKad for identification purposes.

Download the MyDigital ID app from major app stores: Google Play Store, Apple App Store, and Huawei AppGallery.

For media inquiries, please e-mail us at:

NACSA at admin@nacsa.gov.my | MyDigital ID at communications@myid.my