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PRESS STATEMENT



MALAYSIA TIGHTENS ITS CYBER DEFENSES, TELCOS GO LIVE WITH MYDIGITAL ID INTEGRATION

CYBERJAYA, NOVEMBER 30, 2025 – Starting tomorrow, Malaysians will benefit from enhanced security as all telecommunications companies (telcos) begin integrating MyDigital ID's identity verification technology into their mobile applications.

This nationwide initiative is designed to protect users from scam calls, cases of impersonation and identity frauds, which often rely on unverified or misused SIM cards; ensuring that every mobile number is linked to a verified, trusted digital identity.

Backed by the National Cyber Security Agency (NACSA) and coordinated by the Malaysian Communications and Multimedia Commission (MCMC), this measure consists of three key components. The three components are:

1. Verification of Existing Prepaid Numbers (*Whitelisting*)

- Users will be able to review all prepaid numbers currently registered under their MyKad number and verify the ones that truly belonged to them.
- This prevents scammers from exploiting numbers registered under stolen or misused MyKad.

2. New SIM Card Registration

- All newly purchased prepaid SIM cards must be verified through the telcos' mobile app using MyDigital ID.
- This enhancement ensures that new numbers cannot be activated by individuals using someone else's identification details.

3. Single Sign-On (SSO) for Secure App Login

- Users will have the option to log in to their respective telcos mobile app using MyDigital ID.
- This provides users with a more secure login method and helps prevent account takeovers, phishing and unauthorised access.

NACSA Chief Executive Ir. Dr. Megat Zuhairy Megat Tajuddin remarked: "The rollout may vary across providers. Some telcos may begin with a single component, others may implement two, and full adoption of all three will take place progressively over time.

“However, regardless of the combination, the purpose of this initiative is to ensure that scammers and fraudulent actors cannot exploit unverified SIM cards as an entry point for their criminal operations.

“MyDigital ID plays a critical role in this effort because its verification process refers directly to official government records safeguarded by the National Registration Department.

“This multi-stakeholder initiative builds on the foundation of the Malaysia Cyber Security Strategy 2025–2030, led by NACSA to ensure that Malaysia’s cyber ecosystem remains secure and resilient against current and emerging threats.

“We are very thankful to the MCMC for their facilitation and coordination in delivering this national initiative.”

MyDigital ID Chief Executive Officer Nik Hisham Nik Ibrahim said: “Mobile numbers are frequently exploited for scams and identity frauds. In fact, early this year it was reported in the news that the number of scams calls in Malaysia in 2024 reached a staggering 2.98 million calls, nearly doubled from 2023’s 1.63 million.

“By using a legitimate digital identity, we can significantly reduce risks of such crimes, strengthen digital trust and safety whilst prevent leakages within the digital economy.

“Nonetheless, we also acknowledge that in today’s world, data privacy and security are top concerns. Some fear that a digital identity could be used to monitor, track, or store their personal information.

“In reality, MyDigital ID does not operate in that manner. It is not designed to store user data, track online activities, or collect new personal information. Instead, its role is simply to confirm a person’s identity when they choose to log into a particular service.

“All of this is done only with the user’s consent and full control. Our principle is simple: Your data remains yours. Always. And with MyDigital ID, it is now more secure than ever.”

For more information on how to use MyDigital ID with your respective telcos, users are advised to refer to and visit the website of their subscribed telecommunications service provider.

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About MyDigital ID (MYDID)

MyDigital ID is a secure and trusted digital identity platform designed to strengthen and simplify online identity verification, without replacing the MyKad system. It serves as a single sign-on solution for digital services, offering greater security and accessibility for Malaysians in accessing online services and carrying out transactions. MyDigital ID does not store any personal data, nor does it replace MyKad for identification purposes. Download the MyDigital ID app from major app stores: Google Play Store, Apple App Store, and Huawei AppGallery.

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